



**iD by LANDAU GUARANTEE**

iD by Landau garments are guaranteed to be free of defects in fabric and workmanship. We pride ourselves on quality construction and we're proud of our record. But, if for some reason you're not satisfied, notify us immediately. Customer satisfaction is our #1 goal.

**RETURN POLICY**

If within 30 days of purchase you wish to return an item, iD by Landau will accept only non-embroidered, resalable garments, as long as the garments are not washed or worn, embellished or altered. Please call 1.866.608.4343, option # 4 to acquire a return authorization and further return instructions.

**SHIPPING EXCEPTIONS**

Any discrepancy in a shipment should be reported to iD by Landau within 10 days of receipt of shipment. Out-of-stock items will be automatically back ordered, unless otherwise stated.

**EMBROIDERY INFORMATION**

**EMBROIDERY**

iD by Landau can add the finishing touch by embroidering your company logo on most items. Simply reference pages 48 & 49 of the iD by Landau catalog, for our easy custom embroidery.

1. Request an embroidery questionnaire by emailing: customlogos@iDbyLandau.com.
2. Return questionnaire along with artwork (EPS, TIF or JPEG) to: customlogos@iDbyLandau.com.
3. We will email you a scanned picture of your logo along with the embroidery stitch count. Once you approve the logo image, a design set-up fee will be charged to your credit card according to the stitch count.
4. A sewn sample of your logo will be mailed to you. Your signed approval will allow us to proceed with your order.

BASIC LOGO (up to 8000 stitches) = \$85.00 one time set up fee and \$4.99 application fee per item.  
 COMPLEX LOGO (8001-15,000 stitches) = \$125.00 one time set up fee and \$7.99 application fee per item.  
 Over 15,000 Stitches, call for quote.

Style #	Color	Size	Qty	Logo Name	Logo Placement	Price/logo	Ext. Price

For embroidered orders, we require a 12 piece minimum for garments and a 12 piece minimum for hats.  
 A \$6.00 embroidery surcharge will be added to orders not meeting the minimum requirement.

Subtotal	
<12 Surcharge	
Embroidery Total	

**MONOGRAMMING INFORMATION**

**MONOGRAMMING**

iD by Landau offers personalized monogramming on most items. Choose thread colors from our color stories to create a unified look for your team. Please reference page 49 for available thread colors.

**MONOGRAMMING FEES**

(no minimum order)  
 One Line = \$3.99  
 Two Lines = \$6.99  
 Three Lines = \$8.99

**MONOGRAM PLACEMENT**

(Each line not to exceed 15 characters)  
 \_\_\_ Left Chest  
 \_\_\_ Right Chest

Style #	Color	Size	Qty	1st Line Text	2nd Line Text	3rd Line Text	Script or Block	Thread Color	Price

Monogramming Total